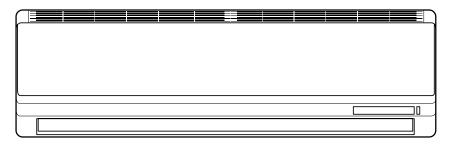
HEAT CONTROLLER, INC. Wall Mounted Multi-Zone Split System MMC18DA-1 MMH18DA-1 MMC24DA-1 MMH24DA-1 MMC36TA-1 MMH36TA-1 Dual-Zone Tri-Zone Air Conditioning/Heat Pump



Owner's Manual

Important Information

- Please read this manual carefully and thoroughly before operating this unit.
- Contact a qualified service technician for installation, repair and maintenance of this unit.
- The appliance is not intended for use by young children or those who require supervision.
- Young children should be supervised to ensure that they do not play with the appliance.

Wall Mounted Multi-Zone Split System Air Conditioner Owner's Manual

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// FOR YOUR RECORDS

Write the model and serial numbers here:

Model

Serial

You can find them on a label on the side of each unit.

Dealer's Name

Date Purchased

Staple your receipt to this page in the event you need it to prove date of purchase or for warranty issues.

O READ THIS MANUAL

Inside you will find many helpful hints on how to use and maintain your air conditioner properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your air conditioner.

You'll find many answers to common problems in the chart of troubleshooting tips. If you review our chart of

Troubleshooting Tips first, you may not need to call for service at all.

PRECAUTION

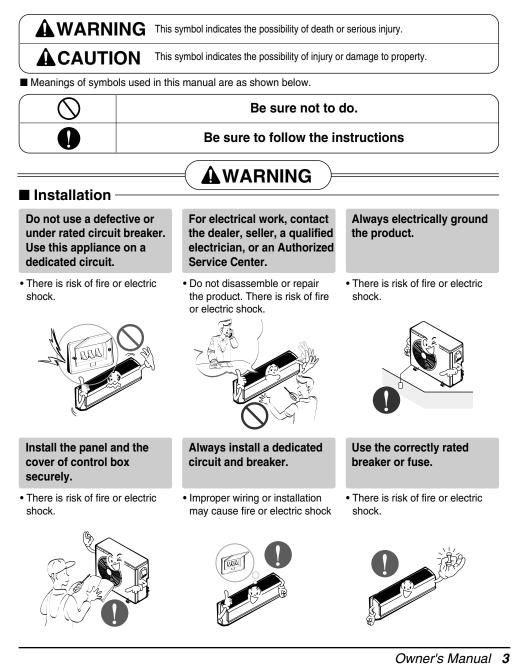
- Contact an authorized service technician for repair or maintenance of this unit.
- · Contact the installer for installation of this unit.
- The air conditioner is not intended for use by young children without supervision.
- Young children should be supervised to ensure that they do not play with the air conditioner.
- When the power cord needs to be replaced, replacement work shall be performed by authorized personnel only using only genuine replacement parts.
- Installation work must be performed in accordance with the National Electric Code by qualified and authorized personnel only.



Safety Precautions

To prevent injury to the user or other people and property damage, the following instructions must be followed.

Incorrect operation due to ignoring instructions will cause harm or damage. The seriousness is classified by the following indications.



Do not modify the power cable.

• There is risk of fire or electric shock.



Do not install, remove, or re-install the unit by yourself (customer).

• There is risk of fire, electric shock, explosion, or injury.



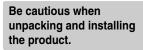
For installation, always contact the dealer or an Authorized Service Center.

• There is risk of fire, electric shock, explosion, or injury.



Do not let the air conditioner run for a long time when the humidity is very high and a door or a window is left open.

• Moisture may condense and wet or damage furniture.



• Sharp edges could cause injury. Be especially careful of the case edges and the fins on the condenser and evaporator.



Do not install the product on a defective installation stand.

• It may cause injury, accident, or damage to the product.



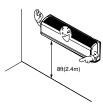
Be sure the installation area does not deteriorate with age.

• If the base collapses, the air conditioner could fall with it, causing property damage, product failure, and personal injury.



Install the indoor unit on the wall where the height from the floors more than 8ft(2.4m)

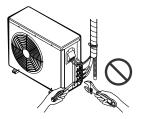
• There are sharp moving parts that could cause personal injury.





Do not handle the pipe by yourself(Costomer)

• High-Pressure refrigent may cause personal injury.



4 Wall Mounted Multi-Zone Split System Air Conditioner

Operation

Do not touch(operate) the product with wet hands.

• There is risk of fire or electrical shock.



Do not store or use flammable gas or combustibles near the product.

There is risk of fire or failure of product.



Do not place a heater or other appliances near the power cable.

• There is risk of fire and electric shock.



If strange sounds, smells or smoke comes from product. Turn the breaker off or disconnect the power supply cable.

• There is risk of electric shock or fire.



Do not let electric parts of the product get wet.

• There is risk of fire, failure of the product, or electric shock.



When the product is soaked (flooded or submerged), contact an Authorized Service Center.

• There is risk of fire or electric shock.



Be cautious that water does not enter the product.

• There is risk of fire, electric shock, or product damage.



When the product is not being used for a long time, disconnect the power supply plug or turn off the breaker.

• There is risk of product damage, or failure, or unintended operation.



Turn the main power off when cleaning or maintaining the product.

• There is risk of electric shock.



Take care to ensure that nobody can step on or fall onto the outdoor unit.

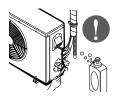
• This could result in personal injury and product damage.



Installation

Always check for gas (refrigerant) leakage after installation or repair of product.

• Low refrigerant levels may cause failure of product.



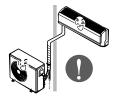
Do not install the product where the noise or hot air from the outdoor unit could be offensive to neighbors or damage property.

• It may be offensive to your neighbors.



Install the drain hose to ensure that water is drained away properly.

• A bad connection may cause water leakage.



Use two or more people to lift and transport the product.

• Avoid personal injury.



Keep level even when installing the product.

• To avoid vibration.



Do not install the product where it will be exposed to sea wind (salty air) directly.

 It may cause corrosion on the product. Corrosion, particularly on the condenser and evaporator fins, could cause product malfunction or inefficient operation.



Operation

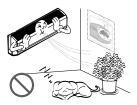
Do not expose the skin directly to cool air for long periods of time. (Don't sit in the draft.)

• This could be harmful to your health.



Do not use the product for special purposes, such as preserving foods, works of art, etc. It is a consumer air conditioner, not a precision refrigeration system.

• There is risk of damage or loss of property.



Do not block the inlet or outlet of air flow.

• It may cause product failure.



Do not step on or put anyting on the product. (outdoor units)

• There is risk of personal injury and failure of product.



Do not drink the water drained from the product.

• It is not sanitary and could cause serious health issues.



Do not recharge or disassemble the batteries. Do not dispose of batteries in a fire.

• They may burn or explode.



Use a soft cloth to clean. Do not use harsh detergents, solvents, etc.

• There is risk of fire, electric shock, or damage to the plastic parts of the product.



Always insert the filter securely. Clean the filter every two weeks or more often if necessary.

• A dirty filter reduces the efficiency of the air conditioner and could cause product malfunction or damage.



Use a firm stool or ladder when cleaning or maintaining the product.

• Be careful and avoid personal injury.



If the liquid from the batteries gets onto your skin or clothes, rinse well with clean water and contact your doctor or local poison control center. Do not use the remote if the batteries have leaked.

• The chemicals in batteries could cause burns or other health hazards.

Do not touch the metal parts of the product when removing the air filter. They are very sharp!

• There is risk of personal injury.



Do not insert hands or other objects through the air inlet or outlet while the product is operated.

• There are sharp and moving parts that could cause personal injury.



Replace the all batteries in the remote control with new ones of the same type. Do not mix old and new batteries or different types of batteries.

• Could adversley effect operation.



If you ingest the liquid from the batteries, rinse mouth well and contact your doctor or local poison control center. Do not use the remote if the batteries have leaked.

• The chemicals in batteries could cause burns or other health hazards.



Prior to operation

Preparing for operation

- 1. Contact an installation specialist for installation.
- 2. Connect the power cable between indoor unit and outdoor unit properly.
- 3. Use a dedicated circuit.
- 4. If the cord/plug is damaged, replace it with only an authorized replacement part.

Usage

- 1. Being exposed to direct airflow for an extended period of time could be hazardous to your health. Do not expose occupants, pets, or plants to direct airflow for extended periods of time.
- 2. Do not use this air conditioner for non-specified special purposes (e.g. preserving precision devices, food, pets, plants, and art objects). Such usage could damage the items.

Cleaning and maintenance

- 1. Do not touch the metal parts of the unit when removing the filter. Injuries can occur when handling sharp metal edges.
- 2. Do not use water to clean inside the air conditioner. Exposure to water can destroy the insulation, leading to possible electric shock.
- 3. When cleaning the unit, first make sure that the power and breaker are turned off. There is a possibility of injury if the unit's power is accidentally triggered on while cleaning inner parts of the unit.

Service

For repair and maintenance, contact your authorized service dealer.

Symbols Used in this Manual



This symbol alerts you to the risk of electric shock.



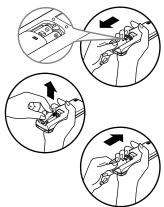
This symbol alerts you to hazards that could cause harm to the air conditioner.

E This symbol indicates special notes.

Operating Instructions

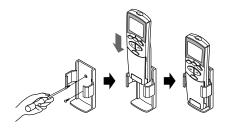
Remote Controller

- 1. Remove the battery cover by pulling it according to the arrow direction.
- 2. Insert new batteries making sure that the (+) and (-) of battery are installed correctly.
- 3. Reattach the cover by sliding it back into position.
- **NOTICE** Use 2 AAA(1.5volt) batteries. Do not use rechargeable batteries.

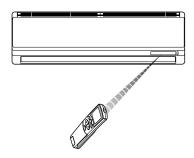


Storage and Tips For Using the Remote Controller

• The remote control may be stored mounted on a wall.

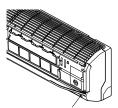


- \bullet To operate the room air conditioner, aim the remote control at the signal receptor.
- The remote control will operate the air conditioner at a distance of up to 7m(23ft).



Signal Receptor

Receives the signals from the remote controller.(Signal receiving sound: two short beeps or one long beep.)



Operation indication lamps

Operation Indication Lamps

ſD On/Off : Lights up during the system operation.

☆ Sleep Mode : Lights up during Sleep Mode Auto operation.

ᠿ Timer : Lights up during Timer operation.

* Defrost Mode : Lights up during Defrost Mode or Hot Start operation (Heat pump model only)

Outdoor unit : Lights up during outdoor unit operation.(Cooling model only) \odot operation

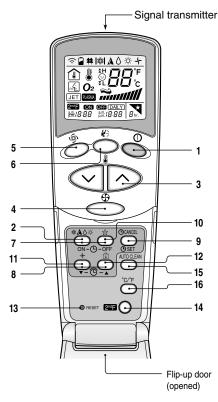
Desired temperature For cooling, dehumidification, heating modes, the unit displays the Destired temperature רור

DC indicator

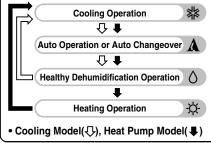
- Cooling
- : 18°C~30°C(64°F~86°F) | Al : Auto Operation Dehumidification : 18°C~30°C(64°F~86°F)
 Po : Jet Cool
 - : 16~30°C(60°F~86°F) Lo : Test Mode
- Heating

Remote Control Operation

The Remote Controller transmits the signals to the system.



Operation Mode ____



- 1. START/STOP BUTTON Operation starts when this button is pressed and stops when the button is pressed again.
- 2. OPERATION MODE SELECTION BUTTON Used to select the operation mode.
- 3. ROOM TEMPERATURE SETTING BUTTONS

Used to select the room temperature.

4. INDOOR FAN SPEED SELECTOR Used to select fan speed in four steps low, medium, high and CHAOS.

5. JET COOL

Used to start or stop the speed cooling/heating.(speed cooling/heating operates super high fan speed.)

6. CHAOS SWING BUTTON

Used to stop or start louver movement C and set the desired up/down airflow direction.

7. ON/OFF TIMER BUTTONS Used to set the time of starting and stopping

operation. (See page 18) 8. TIME SETTING BUTTONS Used to adjust the time. (See page 18)

9. TIMER SET/CANCEL BUTTON

Used to set the timer when the desired time is obtained and to cancel the Timer operation. (See page 18)

10. SLEEP MODE AUTO BUTTON

Used to set Sleep Mode Auto operation. (See page 18)

11. AIR CIRCULATION BUTTON

Used to circulate the room air without cooling or heating. (See page 19)

12. ROOM TEMPERATURE CHECKING BUTTON Used to check the room temperature.

13. RESET BUTTON

Used prior to resetting time.

14. 2nd F Button

Used prior to using modes printed in blue at the bottom of buttons. (See page 17)

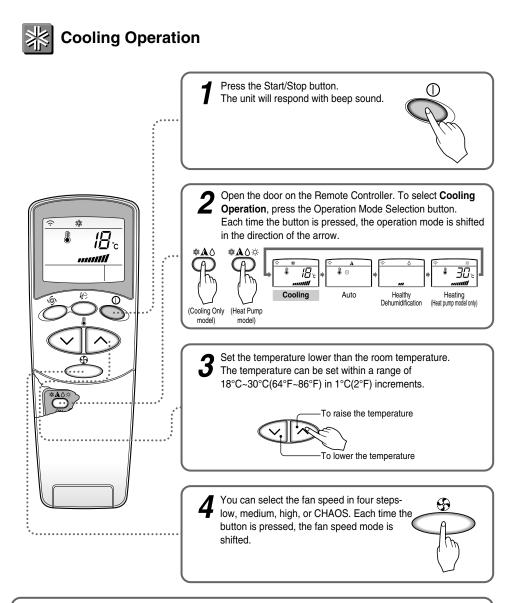
15. AUTO CLEAN

Used to set Auto Clean mode.

 C TO F SWITCHING BUTTON Used to switch temperature reading from Centigrade to Fahrenheit.

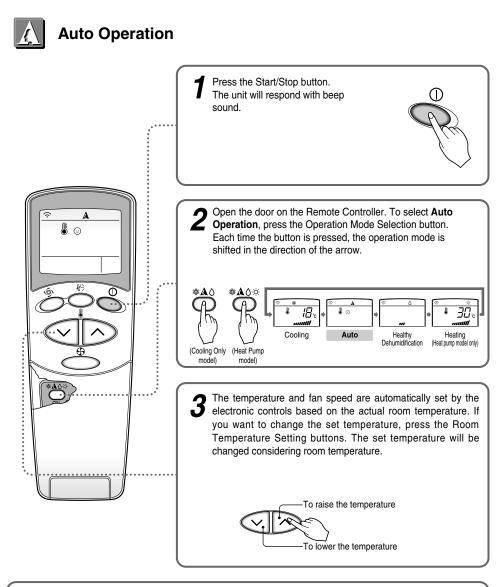






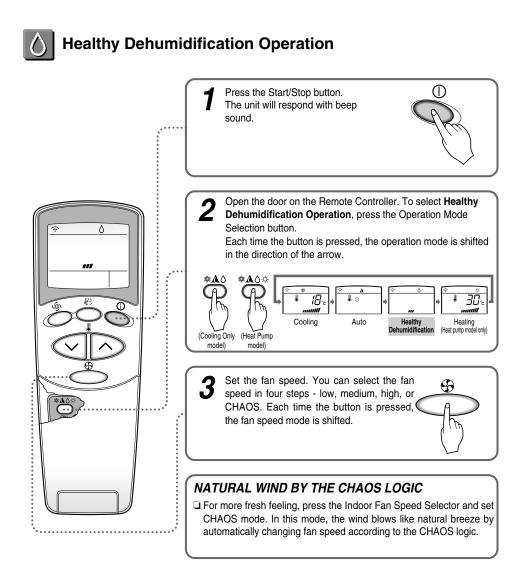
Natural wind by the CHAOS logic

□ For more fresh feeling, press the Indoor Fan Speed Selector and set CHAOS mode. In this mode, the wind blows like natural breeze by automatically changing fan speed according to the CHAOS logic.



DURING AUTO OPERATION:

- □ You cannot switch the indoor fan speed. It has already been set by the unit's logic based on Auto Operation Mode.
- □ If the system is not operating as desired, manually switch to another mode. The system will not automatically switch from the cooling mode to the heating mode, or from heating to cooling, therefore you must set the mode and the desired temperature again.
- During Auto Operation, pressing the chaos swing button makes the horizontal louvers swing up and down automatically. If you want to stop auto-swing, press the chaos swing button again.

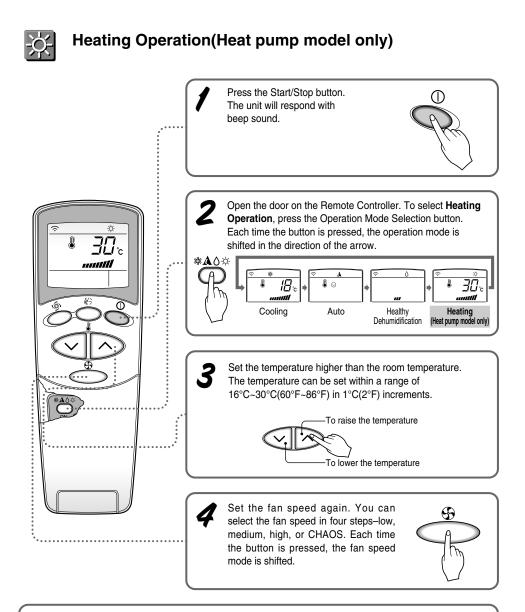


DURING HEALTHY DEHUMIDIFICATION OPERATION:

□ If you select the dehumidification mode on the operation selection button, the A/C starts to run the dehumidification function, automatically setting the room temp. and air volume to the best condition for dehumidification based on the sensed room temp.

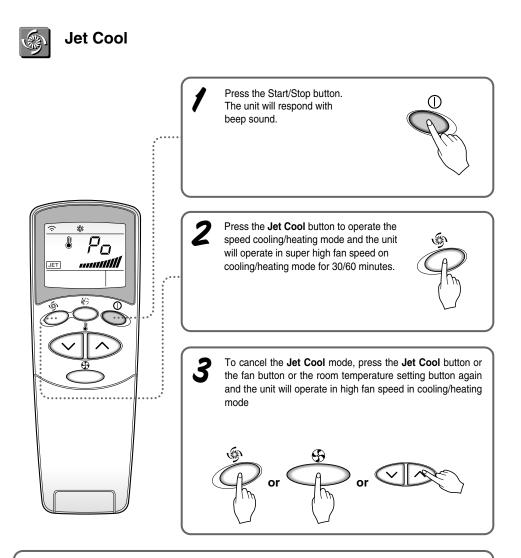
In this case, the setting temp. is not displayed in the Remote Controller and you are not able to control the room temp. either.

□ During the healthy dehumidification function, the air volume is automatically set according to the algorithm responding to the current room temp. and makes the room condition healthy and comfortable even in the high humidity season.



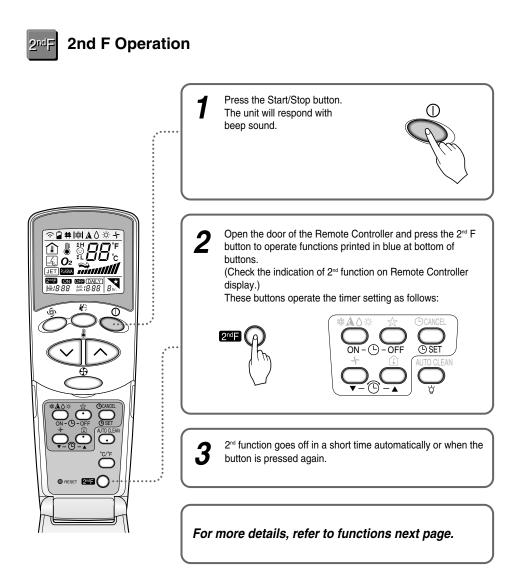
NATURAL WIND BY THE CHAOS LOGIC

□ For more fresh feeling than other fan speed, press the Indoor Fan Speed Selector and set to CHAOS mode. In this mode, the wind blows like natural breeze by automatically changing fan speed according to the CHAOS logic.



NOTICE

- □ During the JET COOL function at any moment, the A/C starts to blow the cool/heat air at extremely high speed for 30/60 minutes setting the room temp. automatically to 18°C/30°C(64°F/86°F). It is especially used to cool/heat the room temperature in the shortest time.
- □ In order to return to the normal cooling/heating mode from the Jet Cool mode, you just press either the operation mode selection button, air volume selection or temp. setting button or the JET COOL button again.



Additional features

🛃 Sleep Mode

- 1. Press the Sleep Mode Auto button to set the time you want the unit to turn off automatically.
- 2. The Timer is programmed in one-hour increments by pressing the Sleep Mode Auto button 1 to 7 times.

The sleep mode is available for 1 to 7 hours. To alter the time period in steps of 1 hour, press the Sleep Mode Button while aiming at air conditioner.

3. Make sure the Sleep Mode Auto LED lights up.

To cancel the Sleep Mode, press the sleep Mode Auto button several times until the star (\checkmark) disappears from the operation display.

NOTICE The Sleep Mode will be operated at low fan speed (cooling) or medium fan speed (heat pump only) for quiet sleeping.

IN COOLING MODE: The temperature will automatically rise by $1^{\circ}C$ ($2^{\circ}F$) over the next 30 minutes and by $2^{\circ}C$ ($4^{\circ}F$) in 1 hour for comfortable sleeping.

Setting the Time

 Time can be set only when you have pressed the Reset button. If you have just replaced the batteries, the Reset button should be pressed to reset the time.

Press the Start/Stop button.



- 2. Press the Time Setting buttons until the desired time is set. <u>300 ▼-</u>©-▲ 330
- is set. 3. Press the Timer SET button.

NOTICE Check the indicator for A.M. and P.M.

Delay Start/Pre-Set Stop

- 1. Make sure the time is set correctly on the Remote Controller display.
- 2. Press the ON/OFF Timer buttons to turn Timer on or off.



3. Press the Time Setting buttons until the desired time is set.



 Press the selected on/off setting by pressing the Timer SET button while aiming the Remote Controller at the signal receptor.

display will go out.)



To cancel the timer.



Press the Timer Cancel button while aiming Remote Controller at the signal receptor. (The timer lamp on the air conditioner and the

NOTICE Select one of the following four types of operation.

with the unit running



B Vertical Airflow Direction Control

The up/down airflow (Vertical Airflow) can be adjusted by using the remote control.



Press the Start/Stop button to start the unit.

Open the door on the remote control.

Press Chaos Swing button and the louvers will swing up and down. Press the Chaos Swing button again to set the vertical louver at the desired airflow direction.

Arg

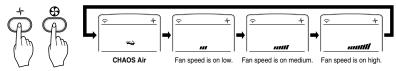
NOTICE

- □ If you press the CHAOS swing button, the horizontal airflow direction is changed automatically based on the CHAOS algorithm to distribute the air in the room evenly and at the same time to make the human body feel most comfortable, as if enjoying a natural breeze.
- □ Always use the remote control to adjust the up/down airflow direction. Manually moving the vertical airflow direction louver by hand could damage the air conditioner.
- □ When the unit is shut off, the up/down airflow direction louver will close the air outlet vent of the system.

Air Circulation Mode

Circulates the room air without cooling or heating.

- 1. Press the Start/Stop button. the unit will respond with a beep.
- Open the door on the remote control. Press the Air Circulation button. Close the door on the remote control. Now each time that you press the Indoor Fan Speed Selector, the fan speed is shifted from low to CHAOS and back to low again.



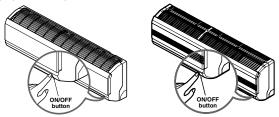
NOTICE

CHAOS Air economizes power consumption and prevents overcooling. The fan speed is automatically changed from high to low or vice versa, depending on the ambient temperature.



Forced Operation

The operation will be started operation if the power button is pressed without remote controller. If you want to stop operation, re-press the button.



	Cooling Model		Heat pump Model	
		Room Temp. \geq 24°C(76°F)	21°C(70°F) ≤ Room Temp. < 24°C(76°F)	Room Temp. < 21°C(70°F)
Operating mode	Cooling	Cooling	Healthy Dehumidification	Heating
Indoor FAN Speed	High	High	High	High
Setting Temperature	22°C(72°F)	22°C(72°F)	23°C(74°F)	24°C(76°F)

Auto restart

In case the power comes on again after a power failure, the unit operates automatically based on the previous operating conditions.

So there is no need to activate this function by pressing any key or button.

In the initial mode, the fan operates at a low speed and the compressor starts about 3 minutes later. As the compressor starts, the fan speed also resumes its previous setting mode.

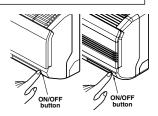


In case of absence for a long time while power failure, turn off main power to avoid undersired Auto restart.

NOTICE

This feature is enabled by factory default setting, but you can disable it by pressing the ON/OFF button for 6 seconds. The unit will beep twice and the indicator lamp(2) will blink 4 times.

To enable it, press the button again for 6 seconds. The unit will beep twice and the indicator lamp(1) will blink 4 times.

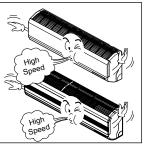


Helpful information

Fan speed and cooling capacity.

The cooling/heating capacity indicated in the specification is the value when the fan speed is set to high, and the capacity will be lower at low or medium fan speed.

High fan speed is recommended when you wish to cool/heat the room quickly.



Maintenance and Service

CAUTION: Before performing any maintenance, turn off the main power to the system.

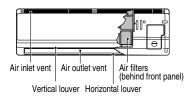
Standard Type Indoor Unit

Grille, Case, and Remote Control

Turn the system off before cleaning. To clean, wipe with a soft, dry cloth. Do not use bleach or abrasives.

NOTICE Supply power must be disconnected

before cleaning the indoor unit.



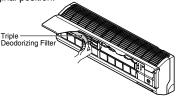
AIR FILTERS

The air filters behind the front grille should be checked and cleaned once in every 2 weeks or more often if neccessary.



TRIPLE DEODORIZER filter

- 1. After removing the air filters, pull slightly forward to remove the TRIPLE DEODORIZING filter.
- 2. Dry in the sunlight for two hours. Does the user also wash this filter to vacuums it like the air filter, or do they just allow to dry only as stated?
- 3. Re-install the TRIPLE DEODORIZING filter to the original position.



□ Never use any of the followings:

- Water hotter than 40°C(104°F) Could cause deformation and/or discoloration.
- Volatile substances
 Could damage the surfaces of the air
 conditioner.



- 1. Lift the front access panel and pull the filter tab slightly forward to remove the filter.
- 2. Clean the filter with a vacuum cleaner or warm, soapy water.
 - If dirt is conspicuous, wash with a solution of detergent in lukewarm water.
 - If hot water (40°C (104°F)or more) is used, it may be deformed.
- 3. After washing with water, dry well in the shade.
- 4. Re-install the air filter.

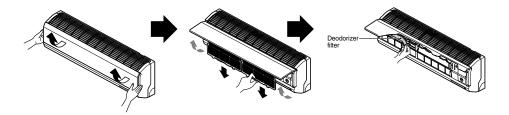
Replacement of purifying filter (Optional)

Recommended use period : About 2 years

Open the front panel as shown.

Then pull the filter tab slightly forward to remove the air filter.

After removing the air filter remove the triple deodorizer filter by slightly pulling forward.



When the air conditioner is not going to be used for a long time.

When air conditioner is not going to be used for a long time.

- Operate the air conditioner on Air circulation mode (Refer to page 19) for 2 to 3 hours.
 This will dry out the internal mechanisms.
- 2. Turn off the circuit breaker, and disconnect the power cable.



CAUTION: Turn off the circuit breaker when the air conditioner is not going to be used for a long time.

Dirt may collect and may cause a fire.

3. Remove the batteries from the Remote Controller.

When the air conditioner is to be used again.

- Clean the air filter and install it in the indoor unit. (Refer to page 21~22 cleaning filters.)
- 2. Check that the air inlet and outlet of the indoor/outdoor unit are not blocked.

Operation Tips

Do not overcool the room.	Keep blinds or curtains closed.	Keep the room temperature uniform.
This is not good for the health and wastes electricity.	Do not let direct sunshine enter the room when the air conditioner is in operation.	Adjust the vertical and horizontal airflow direction to ensure a uniform temperature in the room.
Make sure that the doors and windows are shut tight.	Clean the air filter regularly.	Ventilate the room occasionally.
Avoid opening doors and windows if possible to keep the cool air in the room.	Blockages in the air filter reduce the airflow and lower cooling and dehumidifying effects. Clean at least once every two weeks.	Since windows are kept closed, it is a good idea to open them and ventilate the room now and then.

Troubleshooting

Check the following points before requesting repairs or service.... If the fault persists, please contact your dealer or service center.

Problem	Explanation	See page
The air conditioner does not operate.	Check room temperature setting Check if circuit breaker is on	11~12, 15 -
The room has a peculiar odor.	Check that this is not a damp smell exuded by the walls, carpet, furniture, or cloth items in the room.	-
It seems that condensation is leaking from the air conditioner.	 Check the drain hose is tightly connected or if indoor unit is horizontally level. 	-
Air conditioner does not operate for about 3 minutes after turning on.	 This is the protective mechanism. Wait about 3 minutes and operation will begin. A 3 minute delay is required to protect compressor from frequenty on/off. 	-
The Air conditioner does not cool or heat effectively.	Is the air filter dirty? See air filter cleaning instructions.	21~22
	• Has the temperature been set correctly?	12, 15
	Are the indoor unit's air inlet or outlet vents obstructed?	-
The air conditioner operation is noisy.	 For a noise that sounds like water flowing. This is the sound of refrigerant flowing inside the air conditioner unit. For a noise that sounds like the compressed air releasing into atmosphere. This is the sound of the dehumidifying water being processed inside the air conditioning unit. 	-
Remote Controller display is faint, or no display at all.	 Are the batteries depleted? Are the batteries inserted in the opposite (+) and (-) directions? 	9
Crack sound is heard.	• This sound is generated by the expansion/constriction of the front panel, etc. due to changes of temperature.	-

Specifications and performance data subject to change without notice.

HEAT CONTROLLER, INC.

1900 WELLWORTH AVENUE • JACKSON, MICHIGAN 49203 THE QUALITY LEADER IN CONDITIONING AIR